

## **Salon Daidree Cancellation Policy**

### Cancellation and No Show Policy

Thank you for choosing our Salon. We understand that circumstances arise that require you to cancel or reschedule your appointment with us. To ensure we can provide the best service to all our clients and maintain a functioning on time schedule. We have established the following policy:

#### **1. Cancellation Notice Requirement:**

We require at least 24/48 hours' notice to cancel or reschedule your appointment without penalty.

#### **2. Late Cancellations**

Will be subject to a fee due to not giving us the notice recommended for our time. 50% of the service cost will be charged to your next appointment with us. ( we do not keep credit cards on file)

#### **3. No Show Policy:**

If you do not show up for your appointment nor notify us prior to the scheduled time this is considered a no show and leaves us with no one to fill the time slot. No shows are charged 100% of the service or \$50 an hour depending on the time slot booked.

#### **4. Late Arrivals:**

If you arrive more than 10/15 mins late for your appointment, we may need to reschedule you. In this case it will be treated as a "Late Cancellation" and the above fees apply.

#### **5. How to Cancel:**

Please call or text us to cancel your appointments and make sure we confirmed back and received your cancellation notification. Please use our business phone number and do not e-mail or leave online with social media. We expect you to reach us at the business number for verification. Thank you

#### **6. Emergencies**

We understand that true emergencies happen. Please contact us as soon as possible if you can not make it due to an unforeseen emergency and we will handle it on a case by case basis.

**By booking an appointment with us you agree to these terms.**